



**Northeast Nebraska
Telephone Company**
YOUR COMMUNICATION SOURCE

Received & Inspected
JUN 20 2012
FCC Mail Room

June 19, 2012

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Administrator
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Director of Communications
Nebraska Public Service Commission
100 N Street, 300 The Atrium
Lincoln, NE 68509

RE: WC Docket No. 10-90
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Northeast Nebraska Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Emory Graffis". The signature is fluid and cursive.

Emory Graffis
General Manager
Northeast Nebraska Telephone Company

Attachment

110 East Elk St • PO Box 66 • Jackson, NE 68743

Phone: (402) 632-4321 • Fax: (402) 632-4770

www.nntc.net • Email: nntc@nntc.net

No. of Copies rec'd 0
List ABCDE

47 CFR § 54.313 Annual Report
WC Docket No. 10-90JUN 20 2012
FCC Mail RoomName of Company: Northeast Nebraska Telephone CompanyAddress of Company: 110 East Elk Street, Jackson, Nebraska 68743Study Area Code (SAC): 371576Name and Title of Officer Certifying Information: David Armstrong - President§ 54.313(a)(2) – Outage Information

The Company had 2 outages in the year 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility. Following is detailed information on the outage(s):

- Date and time:
 1. 6/7/11 at 5:00 p.m.
 2. 6/7/11 at 11:00 p.m.
- Description of outage and its resolution:
 1. Fiber optic cable cut by contractor—resolution: dispatched splicing crew and repaired cable
 2. Fiber Terminal failed—resolution: replaced faulty cards
- Particular services affected:
 1. Toll
 2. Toll
- Geographic areas affected:
 1. Coleridge, Nebraska exchange
 2. Weston, Prague, Linwood, and Morse Bluff exchanges—all in Nebraska
- Steps taken to prevent similar situation:
 1. Inform contractors of the need to call Diggers Hotline of Nebraska
 2. Changed out White Rock fiber terminal to more reliable RC 28 D
- Number of customers affected:
 1. Approximately 300
 2. Approximately 600

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had 0 complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I, David Armstrong, certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.



Signature of Certifying Officer

David Armstrong

Name

President

Title

6/19/12

Date